

# **Chelmsford Place Guest House**

## **Access Statement**

### **Introduction**

Our York Guest House is ideally situated on one of the main approach roads into York making it very easy to find. The old historic city centre is about 10 minutes walk away, either via the scenic riverside walk or down the main road. The property is just over one hundred years old and whilst we aim to meet the needs of all our guests there are some period features which might make access difficult for people with limited mobility. We have rooms at different levels and as well as two flights stairs (one to the first floor rooms and one to the second floor rooms) there are steps half way along the first floor landing between the rooms therefore the accommodation is not suitable for wheelchair users.

### **Pre-Arrival**

- We are located on one of the main approach roads into York, the historic centre being 10 minutes walk away.
- The nearest shops are approximately 3 minutes away.
- The nearest bus stop is directly across the road from the Guest House and the buses to town run every 10 – 15 minutes. The railway station is approximately 20 minutes walk away or 5 minutes via the number 7 bus. Taxis are always available at the station but we can book one for you in advance if required.
- There are several local taxi companies; we can make bookings in advance for you.
- We are unable to accommodate any animals.
- We regret we do not have facilities to prepare documents in braille.
- Our website [www.chelmsfordplace.co.uk](http://www.chelmsfordplace.co.uk) provides pictures of our accommodation and further information about the services we provide.
- You can contact us by telephone, text, e-mail or fax. Please see the "Contact Information" section of this document for full details.

### **Arrival and Car Parking**

- Please advise us of your anticipated arrival time so that we can be sure we are here to welcome you. We are however very flexible on arrival times which can be tailored to suit guests' needs.
- Parking is in a road side red boxed area approximately 10 yards along from the front door.
- We offer assistance with luggage.

### **Main Entrance**

- There is one step of 4 inches up to the front door.
- The front door is normally open but please ring the bell on your arrival.

## **Guest Accommodation – Public Areas**

- The Guest House hallway is long and narrow,
- The hallway leads into the breakfast room.
- There are 14 stairs to the first floor; there is a hand rail on one side of these stairs. Midway along the first floor landing there are 4 stairs. From the first floor to the second floor there are a further 15 stairs with a handrail on one side of the stairs. All stairs and the landing are carpeted.
- We have four guest bedrooms on the first floor and two guest bedrooms on the second floor (please see section “Bedrooms” for more information).
- The Guest House is centrally heated throughout but temperatures can be adjusted in each room to suit individual requirements.

### **Breakfast room**

- Breakfast is served in the ground floor breakfast room which is fully carpeted.

### **Bedrooms**

- There are en suite facilities in rooms 5 and 6 on the first floor. One room has a shower, washbasin and toilet and the other has a bath with shower over, washbasin and toilet.
- The other two first floor bedrooms, (numbers 3 and 4) have a vanity unit within the room and share a separate shower room and toilet on the landing about 5 yards away. Dressing gowns are provided.
- Bedrooms 1 and 2 are situated on the second floor. Both rooms are fully ensuite – one having a bath with shower over, washbasin and toilet and the other room having a shower/dressing room with vanity unit and separate toilet.
- Tea and coffee making facilities are provided in all bedrooms.
- Hair dryers and alarm clocks are provided in all rooms.
- Our beds are normally made with feather and down duvets. All pillows are synthetic hollow fibre.
- Synthetic duvets are available at all times if preferred.
- There is a wardrobe, bedside table, chest of drawers and chair in each room.
- Our bedrooms are not large enough to accommodate additional seating.
- Tourist information folders can be found in each bedroom.

### **Bedroom 6**

- Bedroom 6 is to the right at the top of the stairs and is fully ensuite.
- This room has a 4ft 6in double bed with access from both sides.

### **Bedroom 5**

- Bedroom 5 is to the right at the top of the stairs along the first floor landing and is fully ensuite.
- There are 4 steps of 7 inches midway along the landing up to this room.
- This room provides a 5 ft double bed and a 3 ft single bed. The double bed can be accessed from both sides and the single from one side only.

### **Bedroom 4**

- Room 4 is to the right at the front of the house along the first floor landing. It is not ensuite and shares a shower and toilet as previously described.
- There are 4 steps of 7 inches midway along the landing up to this room.
- This room provides a 4ft 6in bed and a 3ft single bed. The double bed can be accessed from both sides and the single from one side.

### **Bedroom 3**

- Room 3 is to the left at the front of the house along the first floor landing. It is not ensuite and shares a shower and toilet as previously described.
- There are 4 steps of 7 inches midway along the landing up to this room.
- This room provides a 5ft bed. The double bed can be accessed from both sides.

### **Bedroom 2**

- Bedroom 2 is on the second floor up 15 steps from the first floor landing.
- It is to the right at the top of the stairs and is fully ensuite.
- This room provides a 5ft bed. The bed can be accessed from both sides.

### **Bedroom 1**

- Bedroom 1 is on the second floor up 15 steps from the first floor landing.
- It is to the left at the top of the stairs and is fully ensuite.
- The room provides a 4ft 6in bed. The bed can be accessed from both sides.

### **Additional Information**

- There is a fire extinguisher in the entrance hall, one on the first floor landing and one at the top of the stairs to the second floor.
- In the event of a fire the alarm will sound. Please advise us if you have a hearing impairment and might not hear this.
- The building can be evacuated via the front door in the entrance hall at the bottom of the guest stairs. There is also an exit via our kitchen which is to the right at the bottom of the stairs.
- We do not permit smoking in the house but you may smoke in our front garden. A pot is provided for cigarette ends.

- We are happy to cater for special diets or any particular likes or dislikes. Please advise us of these on your arrival.
- We are happy to refrigerate any medication. We can also keep any perishables (such as clotted cream!) in our fridge for a limited period.
- 24 hour free Wi-Fi access is provided.

#### **Contact Information**

- **Address:** Chelmsford Place Guest House, 85 Fulford Road, York YO10 4BD.
- **Telephone/fax number:** is 01904 624491.
- **E-mail address:** [chelmsfordplace@btinternet.com](mailto:chelmsfordplace@btinternet.com)
- **Website:** [www.chelmsfordplace.co.uk](http://www.chelmsfordplace.co.uk)
- We are open all year.

**If you require further details or have any comments about the services we provide do not hesitate to contact us.**